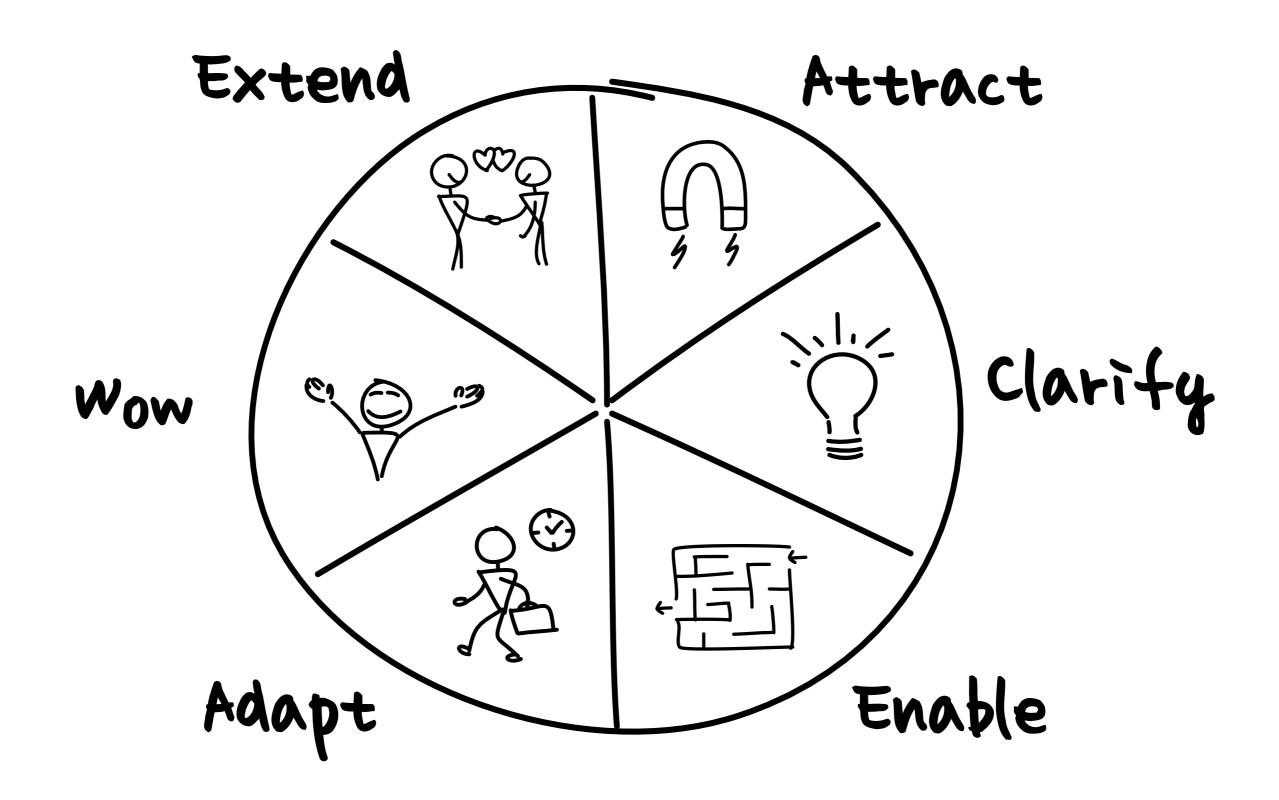
The ACEAWE Experience Model













Who are you attracting?

What problem are you solving?

Where will the user start?

What are they searching for?

How are you solving this problem?

How do we eliminate friction and obstacles?

Where are they searching?

What is expected from the user?

Where will the user finish?





Extend

Where is the user during the day?

What do you know about the users?

What tools help the users promote you?

How is the user accessing your service?

How can you learn about the users?

How are you getting feedback from users?

How do you fit into the user's daily pattern?

How can you provide more than expected?

How are you getting feedback from users?



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Adapt Wow Extend





